Terms and conditions of, and information on, online registration for the 2016 Annual General Meeting of Deutsche Börse Aktiengesellschaft, as well as on ordering admission tickets, the postal ballot system, power of attorney and issuing instructions

1. **Scope of application**

These terms and conditions and information apply to all shareholders who wish to use our online service on the Internet at www.deutsche-boerse.com/agm to register for the 2016 Annual General Meeting of Deutsche Börse Aktiengesellschaft.

2. **Stability and availability of the online Annual General Meeting service/disclaimer**

The technical and organizational measures taken by us to ensure both the performance of our Internet service and data security are state-of-the-art. Although state-of-the-art, the availability, performance, stability and reliability of the Internet service can, however, be subject to fluctuations and disruption. Deutsche Börse Aktiengesellschaft cannot influence the availability, performance, stability and reliability of the telecommunications network or the third-party Internet services and network components used. Deutsche Börse Aktiengesellschaft cannot guarantee or assume any responsibility for the availability, performance, stability and reliability of the telecommunications network, the third-party Internet services and network components used, or for round-the-clock access to our Internet service. Furthermore, Deutsche Börse Aktiengesellschaft assumes no responsibility for faults and defects affecting the hardware and software used for the online service, including the hardware and software of service providers that have been used, insofar as these faults and defects are not the result of willful intent or gross negligence. Where absolutely essential owing to security considerations, Deutsche Börse Aktiengesellschaft reserves the right to suspend or discontinue our Internet service without prior notice. If you experience technical problems, please contact the AGM hotline, which is available Monday to Friday from 9 a.m. to 4 p.m. on +49-(0)1802 - 233 525 (6 cent per call from German fixed line network, maximum 42 cent per minute from German mobile networks).

3. **Registering for the Annual General Meeting online**

We recommend that you use our online service to register for the Annual General Meeting in good time to ensure that, in the event of technical
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problems, you still have time to register by post, for example, before the registration deadline (midnight on May 4, 2016).

4. **Duty of care on the part of the user**

Please do not disclose your shareholder number or your PIN to unauthorized individuals to ensure that third parties cannot obtain access to your account.

If you suspect that your access data has been misused, please call the AGM hotline, which is available Monday to Friday from 9 a.m. to 4 p.m. on +49-(0) 1802 - 233 525 (6 cent per call from German fixed line network, maximum 42 cent per minute from German mobile networks), to have your account locked.

If your account is locked, you are irrevocably excluded from the online service, meaning that you can only register for the Annual General Meeting using other means. Postal ballots, powers of attorney and instructions issued on the Internet before the account was locked will **not** be taken into account. To access the live transmission of the Annual General Meeting on the Internet after your account has been locked, please contact the AGM hotline, which is available Monday to Friday from 9 a.m. to 4 p.m. on +49-(0) 1802 - 233 525 (6 cent per call from German fixed line network, maximum 42 cent per minute from German mobile networks).

Please ensure that you log off the online service properly. Your entries are not registered until you see confirmation of your order for admission tickets, postal ballot, the granting of power of attorney and/or instructions. If the program is aborted before you see this confirmation (e.g. because you use the "Cancel" button or close the window), your entries will not be registered properly. Failure to close the program properly also means that unauthorized individuals may be able to see or manipulate your entries in your absence.

5. **Data protection information**

The security of your personal data is our top priority. We use state-of-the-art secure data communication methods to ensure this security.

You data will only be saved, processed and used for the following purposes as part of the online service for registering for the Annual General Meeting:

- ordering admission tickets for the Annual General Meeting online
Terms and conditions of, and information on, online registration for the 2016 Annual General Meeting of Deutsche Börse Aktiengesellschaft, as well as on ordering admission cards, the postal ballot system, power of attorney and issuing instructions

- voting by online postal ballot
- granting proxy and issuing instructions to the persons appointed by Deutsche Börse Aktiengesellschaft to vote on your behalf online
- for identification purposes when accessing the video transmission of the Annual General Meeting for shareholders

In order to comply with the substantiation obligations set out in the German Stock Corporation Act (Aktiengesetz), the data for voting by postal ballot and granting proxy to individuals to vote on your behalf online, together with the accompanying instructions, will be kept by us, subject to access restrictions, for a period of three years.