

Form – Submission of a complaint

For efficient and fast processing, please provide us with the following information in as much detail as possible in addition to the description of the complaint:

Description of the complaint:

Which entities of Deutsche Börse Group are affected?

Which supplier is affected by the complaint?

Is a specific production site, department or location of the supplier affected?

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Is an employee of Deutsche Börse Group affected by the complaint?

Does the (potential) violation refer to a human right or is it a violation of an environmental-related standard?

Who are the persons affected, or harmed, and how serious is the violation?

Is there evidence such as photos, videos, or documents?

Has the /complaint already been communicated elsewhere?

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Has the violation of human rights/
environmental standards already
occurred?

yes

no

Does the violation of human rights/
environmental standards currently still
exist?

yes

no

In your opinion, what remedial measures should Deutsche Börse Group take to terminate or minimize the violation?

May the processor of the complaint contact you for clarification of the facts and determination of remedial measures? If yes, which communication channel do you prefer?



YOU CAN ACCESS THE ELECTRONIC WHISTLEBLOWER SYSTEM HERE

In order to make a report via telephone, please use the following telephone number.

+ 49 (0) 30 99257146 and the access code 5851

The automatic report intake via telephone is available in German, English and French.

To report a (potential) violation of human rights and environmental standards, you can - in addition to the web-based and hotline reporting - also submit a complaint or send an information directly to the following e-mail address:

humanrightsofficer@deutsche-boerse.com