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Member Section

ISV Registration User Guide

1. Introduction

The Member Section serves as a portal solution for customers across almost all business segments of Deutsche Börse Group. It is the primary access point for clients to engage with Deutsche Börse and interact with our service

Please note, the information in this document is subject to change without notice. Please make sure to always use the latest version available on the following website: Member Section Support.

1.1 Aim of the guide

This guide is here to help you login into the Member Section with detailed step by step instructions for:

- 1. Registering for the Member Section as a new Independent Software Vendor (ISV)
- 2. Registering as a Co-Signer of an ISV
- 3. Re-registering as an already admitted ISV

1.2 Technical requirements

To familiarize yourself with the technical requirements for the Member Section, please visit the following link for more details: Technical requirements.

For a list of known limitations please refer to the following webpage: Member Section Support.

Member Section

Registration of a New Independent Software Vendor (ISV)

2. Registration of a New Independent Software Vendor

To register an account for the Member Section you must use a personal company email address. Afterwards, you'll need to register your first and last name and create a password meeting the security specifications (outlined during the registration process). Afterwards that you need to log in and start the actual registration on behalf of your company.

Upon successful registration, you will become the Central Coordinator (CC) within the Member Portal and our main contact person regarding your ISV. The Central Coordinator (CC) maintains the user accounts and assigns authorizations within the Member Section. At this point you will be able to actual registration on behalf of your company.

Step 1

- Access the Member Section via: https://membersection.deutsche-boerse.com
- Click on REGISTER.

Example below (Fig 1):

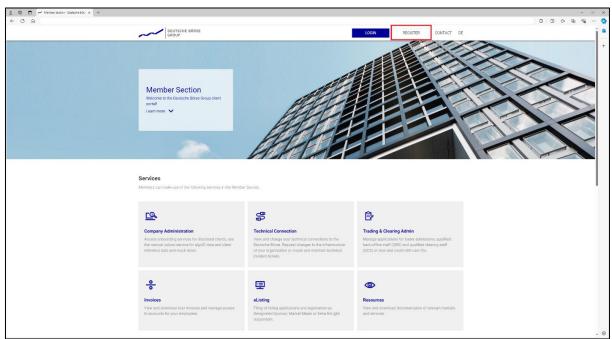


Fig 1: Member Section homepage

Step 2

- The page that opens allows you to start the 'ISV Registration'.
- Click on REGISTER NOW.

Example below (Fig 2):

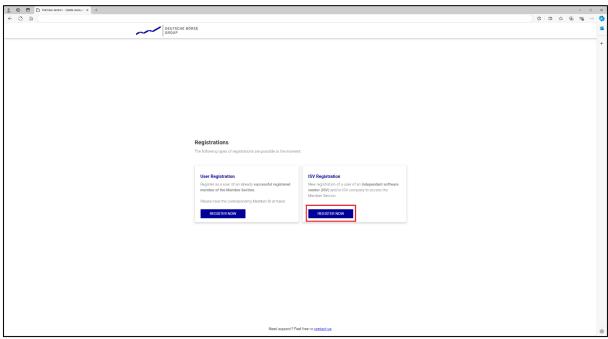


Fig 2: Registration options screen

Step 3

- You need to create a Member Section account by providing the email address and creating a profile with name and password.
 - Please note that personal company email addresses must be used for registration since the user will automatically become the Central Coordinator (Primary contact) for the registering entity.
- Enter your email and click on SEND VERIFICATION CODE.

Example below (Fig 3):

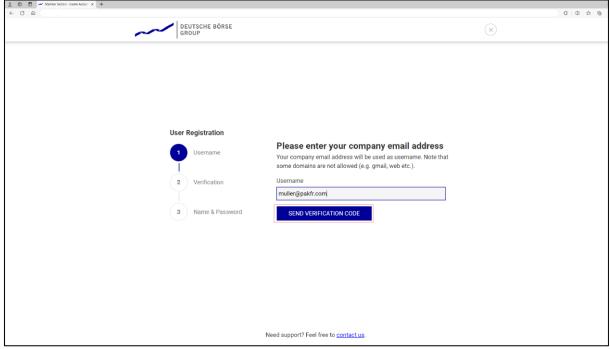


Fig 3: User Registration > Username selection

- An email with a verification code will be sent to your registered email address.
- Please switch to your email account and check for the recent verification code email from member.section@deutsche-boerse.com with the subject 'Member Section Team: Your verification code'.
 Note: If you do not receive a verification code, please ensure you are using the correct email and then click REQUEST NEW CODE shown below.
- Please copy the verification code (e.g. verification code is 254698) from your email.
- On the registration screen, please enter the copied verification code in the respective field as shown below.
- Click on VERIFY CODE.

Example below (Fig 4):

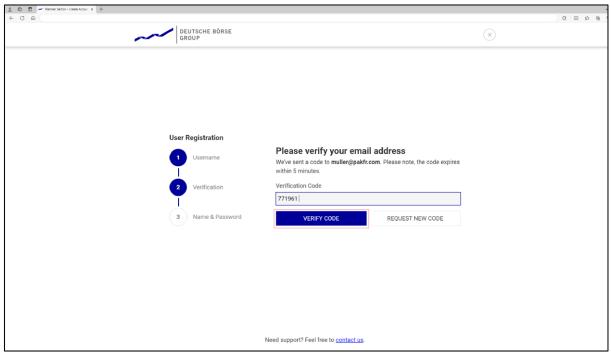


Fig 4: User Registration > Verification code

- Enter your first and last name on the next screen as indicated in the form below. (See Fig 5)
- Create a password which fulfils the requirements listed on the screen. Re-enter your password.
- Click on CREATE.

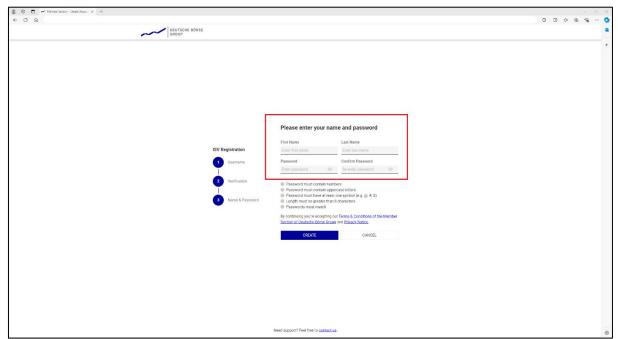


Fig 5: User Registration > Name & Password

- The account has been activated.
- Upon account creation, a confirmation email will be sent.
- Please note that the username is your email address.
- Click on LOGIN to proceed.

Example below (Fig 6):

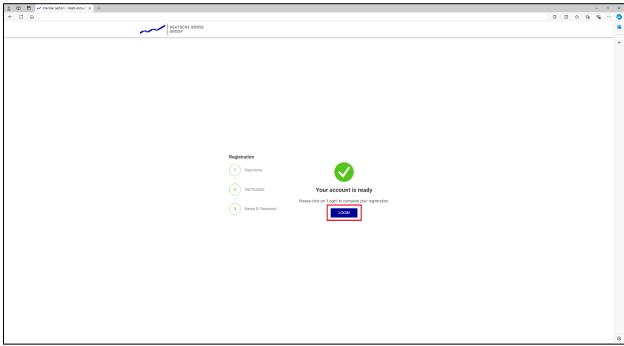


Fig 6: User Registration > Confirmation page

Step 7

- Please login to the Member Section and start a new ISV registration by selecting the first point, 'Submit a new ISV registration' as shown in Fig 7.
- Click on NEXT.

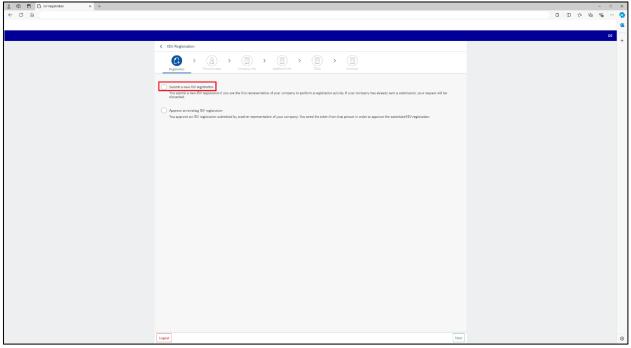


Fig 7: Page to submit a new ISV registration.

- Complete all required fields with your personal information (1).

 Please note that you can save your registration as a draft and continue the registration at any time. At the bottom of the page, you will find options to logout of the app, cancel registration, and save draft (2).
- Click on NEXT.

Example below (Fig 8):

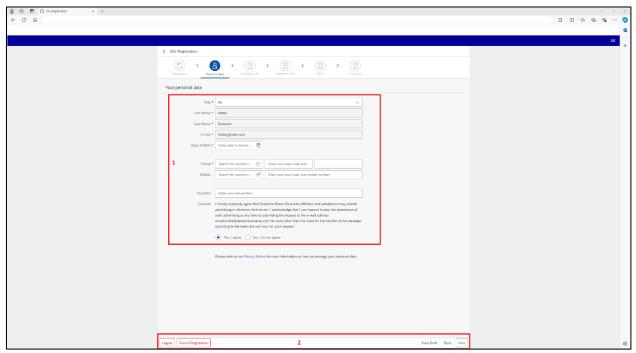


Fig 8: Page to submit personal data.

• To fill in your company details, you may either choose SELECT LEI (1) or manually enter your company details (2). Please use the LEI search if your company has a registered legal entity identifier (LEI). Example below (Fig 9):

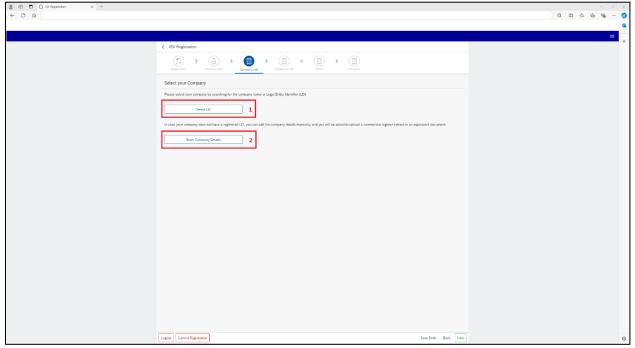


Fig 9: Page to select company information method.

Select LEI option (1)

- This option allows you to search for your company LEI information as registered in the LEI database.
- To Search, you should enter your company's legal name (1) or unique Legal Entity Identifier (2).
- Ensure that the provided information accurately matches your company's registered details.
- To proceed click on SELECT and continue with step 10.

Example below (Fig 10):

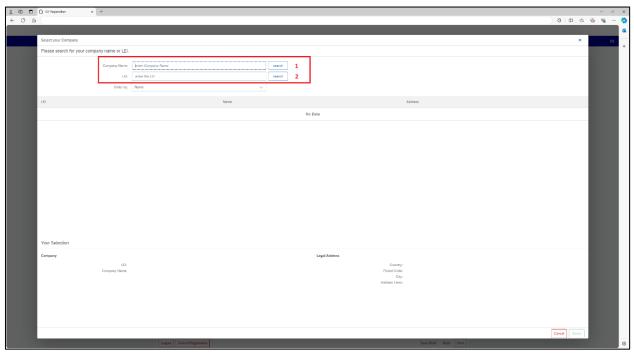


Fig 10: Page to select Company LEI.

Enter Company Details option (2)

- This option allows you to enter company details manually in case your company is not registered in the LEI database
- You are required to complete all the fields with company information.
- Please note that, selecting this method, you will also require to upload a copy of your company's registration certificate (Commercial Register) or an equivalent document.
- To proceed click on SELECT and continue with step 10.

Example below (Fig 11):

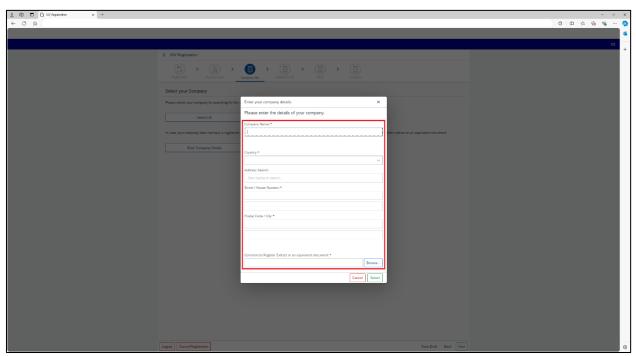


Fig 11: Page to manually enter Company details.

Step 10

- Once the company information is provided, you will have the opportunity to specify additional details about your company, including its services and targets markets.
- Please ensure that all the required fields are completed.
- Click on NEXT.

Example below (Fig 12):

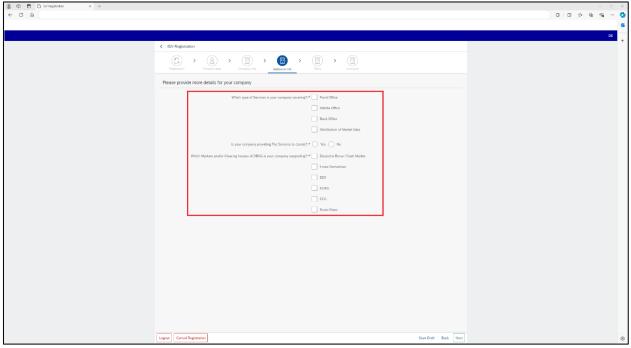


Fig 12: Company Additional Info Page.

- Upon completed the required information you will be prompted to choose a unique Member ID for your company.
- The system will automatically pre-populate an ID ending in 'XV' if one or multiple markets (Deutsche Börse/ Cash Market, Eurex Derivatives, ECAG, Eurex Repo) have been selected. If EEX or/ and ECC have been selected the system will pre-populate an ID ending in 'EV'.
- You may customize the first three digits of the ID to suit your preferences.
- The system will then validate the ID to ensure its uniqueness.
- Click on NEXT.

Example below (Fig 13):

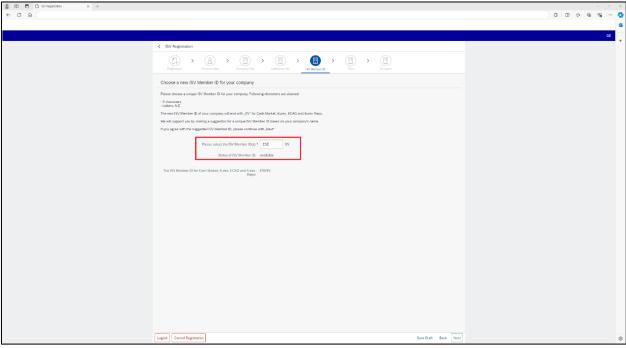


Fig 13: ISV Member ID page.

- You will now be prompted to review and accept the Terms and Conditions for each selected market.
- Please ensure you read and acknowledge all terms by checking the corresponding checkboxes.
- · Click on NEXT.

Example below (Fig 14):

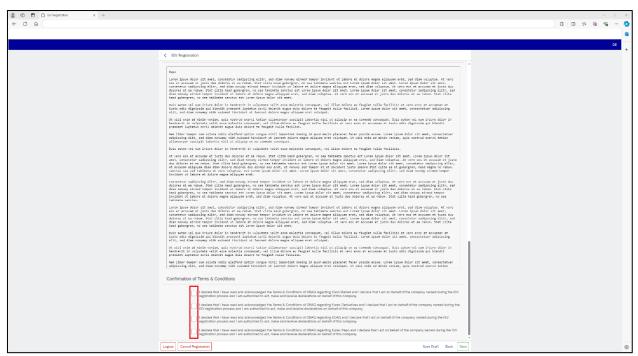


Fig 14: ISV Terms & Conditions page.

- You must specify if the second person (co-signer) is required to approve the registration.
 Please note: a Co-signer is an optional feature to achieve Vendor side (Two person Verification policies)
- If YES (1), upon submitting the ISV registration, a token will be generated. This token must be shared with the cosigner for their approval.
- If NO (2), you will proceed to the review and submission process.
- Click on REVIEW.

Example below (Fig 15):

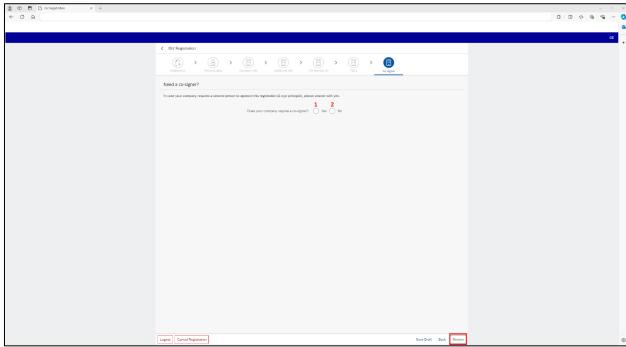


Fig 15: ISV Co-Signer selection page.

Step 14 a ("Co-Signer NOT required")

- The Review page provides a complete overview of the data entered during the application process.
- You can still edit entries, if needed.
- You can then submit your application.
- Click on SUBMIT.

Example below (Fig 16):

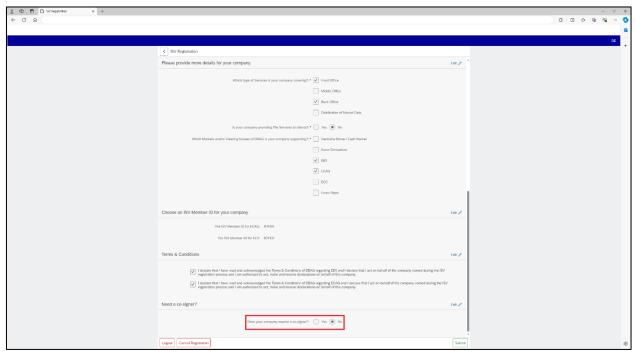


Fig 16: ISV Registration Review page without co-signer

Step 15 a ("Co-Signer NOT required")

- You will receive a confirmation after submitting your application.
- Please be aware that the processing of your application can take a few days following the submission.
- Click on LOGOUT.

Example below (Fig 17):

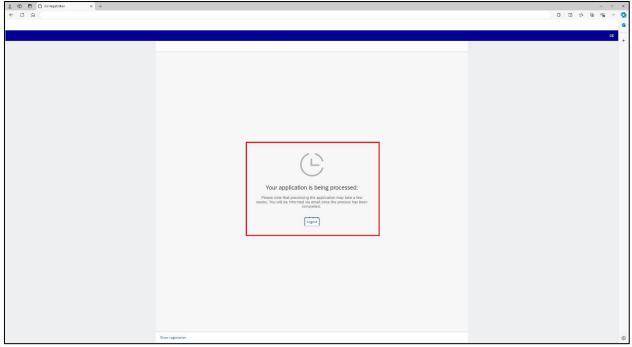


Fig 17: Application submitted without co-signer required

Step 14 b ("Co-Signer required")

- The Review page provides a complete overview of the data entered during the application process.
- You can still edit entries, if needed.
- You can then submit your application.
- Click on SUBMIT FOR APPROVAL.

Example below (Fig 18):

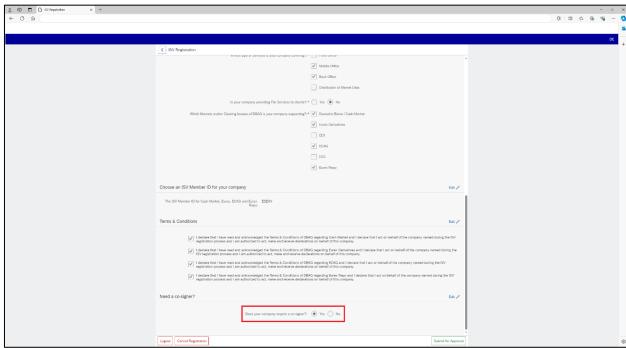


Fig 18: ISV Registration Review page with co-signer required

Step 15 b ("Co-Signer required")

- You will receive a confirmation after submitting your application for approval.
- Please note that you will receive an email containing the token shortly.
- Please be aware that the processing of your application can take a few days following the submission.
- Click on LOGOUT.

Example below (Fig 19):

More details on the Co-Signer process will be provided in the next chapter: Co-Signer Process.

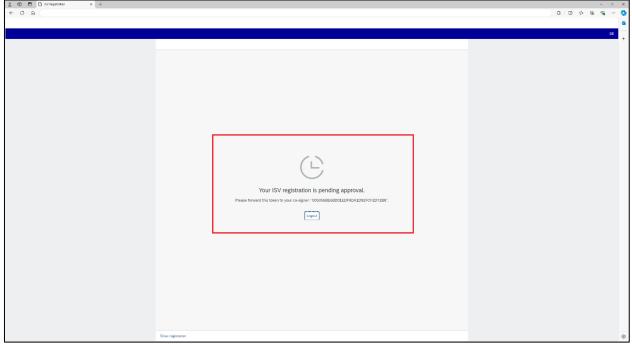


Fig 19: Application submitted with co-signer required.

Member Section

Registration of Co-Signer

3. Co-Signer Process

To set up an account for the Member Section to approve an existing ISV registration that has been created by an employee of the same ISV please follow these steps:

Step 1

- To approve the application as a Co-Signer, please access the Member Section via: https://membersection.deutsche-boerse.com.
- Click on REGISTER.

Example below (Fig 1):

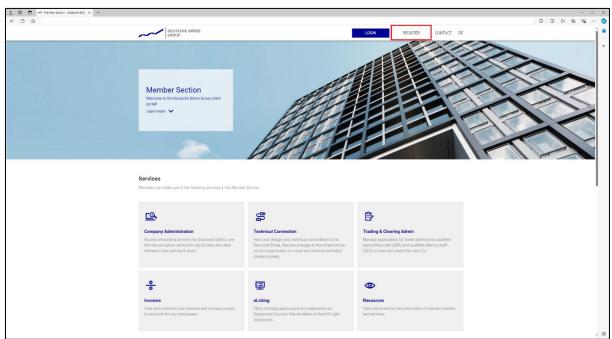


Fig 1: Member Section homepage

- The page that opens allows you to start the 'ISV Registration'.
- Click on REGISTER NOW.

Example below (Fig 2):

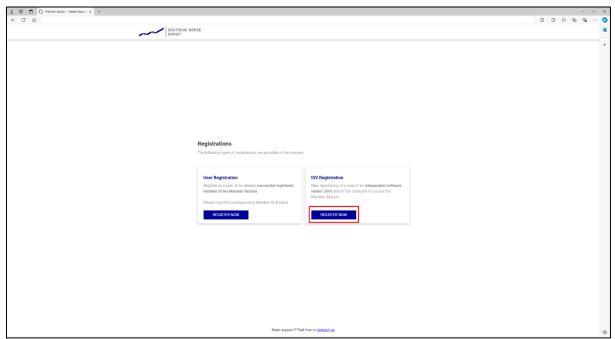


Fig 2: Registration options screen

Step 3

• You need to create a Member Section account by providing the email address and creating a profile with name and password.

Please note that personal company email addresses must be used for registration since the user will automatically become the Central Coordinator (Primary contact) for the registering entity.

• Enter your email and click on SEND VERIFICATION CODE.

Example below (Fig 3):

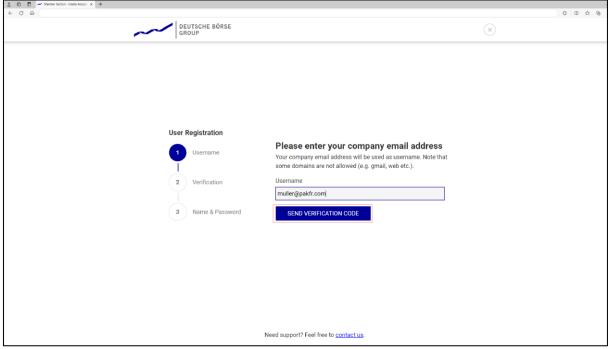


Fig 3: User Registration > Username selection

- An email with a verification code will be sent to your registered email address.
- Please switch to your email account and check for the recent verification code email from member.section@deutsche-boerse.com with the subject 'Member Section Team: Your verification code'.
 Note: If you do not receive a verification code, please ensure you are using the correct email and then click REQUEST NEW CODE shown below.
- Please copy the verification code (e.g. verification code is 254698) from your email.
- On the registration screen, please enter the copied verification code in the respective field as shown below.
- Click on VERIFY CODE.

Example below (Fig 4):

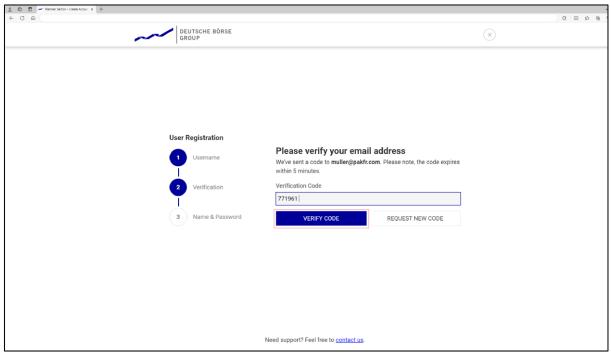


Fig 4: User Registration > Verification code

- Enter your first and last name on the next screen as indicated in the form below. (See Fig 5)
- Create a password which fulfils the requirements listed on the screen. Re-enter your password.
- Click on CREATE.

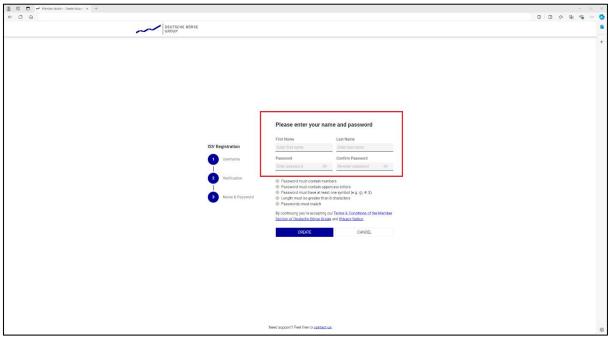


Fig 5: User Registration > Name & Password

- The account has been activated.
- Upon account creation, a confirmation email will be sent.
- Please note that the username is your email address.
- Click on LOGIN to proceed.

Example below (Fig 6):

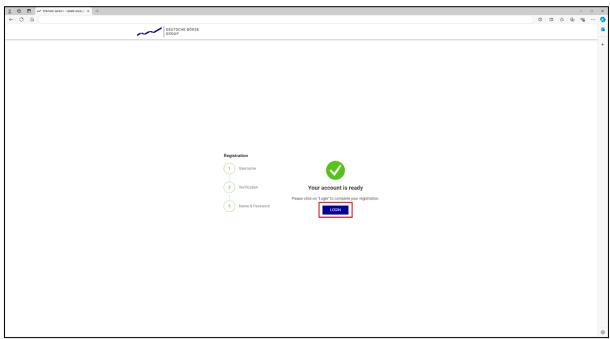


Fig 6: User Registration > Confirmation page

Step 7

- After successful login, proceed to 'Approve an existing ISV registration'.
- Click on NEXT.

Example below (Fig 7):

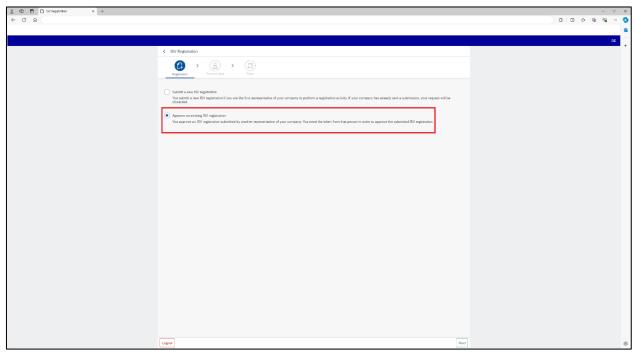


Fig 7: Approving an existing ISV application.

- Complete all required fields with your personal information.
- Click on NEXT.

Example below (Fig 8):

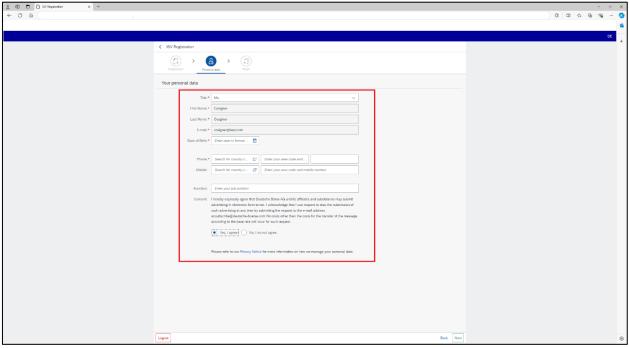


Fig 8: Co-Signer Personal Data page.

- You need to enter the token that has been provided to your colleague as the application initiator.
- Click on REVIEW.

Example below (Fig 9):

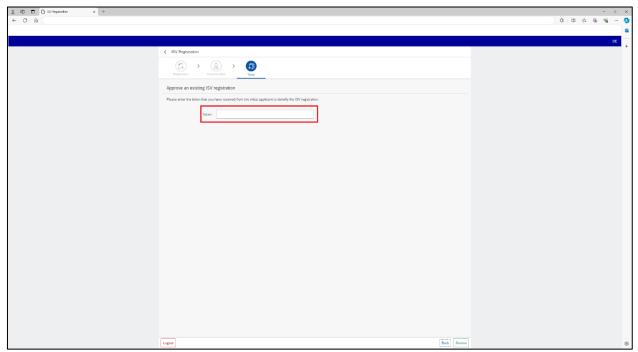


Fig 9: Token review Co-Signer page

Step 10

- The Review page provides a complete overview of the data entered during the application process.
- You can then approve or reject the application.
- Click on APPROVE to confirm the registration.

Example below (Fig 10):

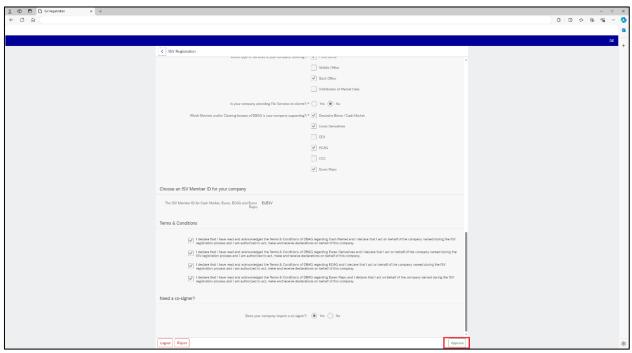


Fig 10: Co-Signer approval page

- You will receive a confirmation after approving the application.
- Please note that a confirmation email regarding your registration approval will be sent to you shortly.
- Please be aware that the processing of your application can take a few days following the submission.
- Click on LOGOUT.

Example below (Fig 11):

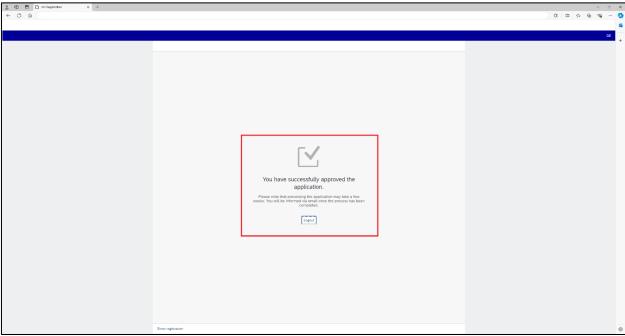


Fig 11: Co-Signer approval page confirmation.

Member Section

Re-registration of an existing Independent Software Vendor (ISV)

4. Re-registration of an existing Independent Software Vendor (ISV)

The re-registration process enables the existing ISV companies to reinitiate their onboarding registration in order to comply with the new digitized procedures. As an existing Central Coordinator of an ISV you will be granted the necessary permissions to start the ISV registration per default. Please follow these steps:

Step 1

- To re-register, please access the Member Section via: https://membersection.deutsche-boerse.com.
- Click on LOGIN.

Example below (Fig 1):

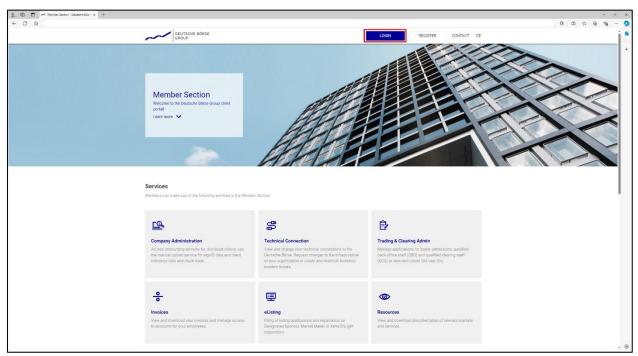


Fig 1: Member Section Login page.

Step 2

- Please enter your login credentials (email address and password).
- Click on LOG IN.

Example below (Fig 2):

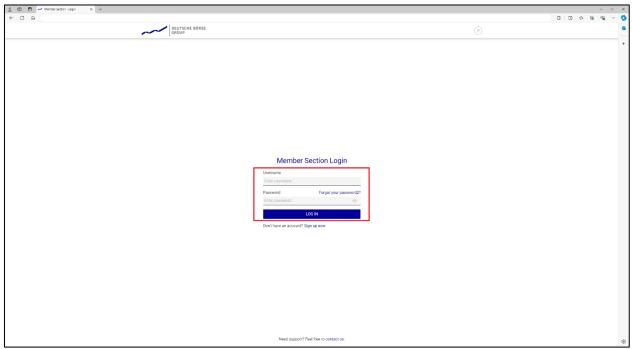


Fig 2: Member Section Login page.

- Please select COMPANY ADMINISTRATION on the left-hand navigation. (1)
- Select the tile 'ISV Administration'. (2)
- Click on 'ISV Registration' to start the re-registration process. (3)

Example below (Fig 3):

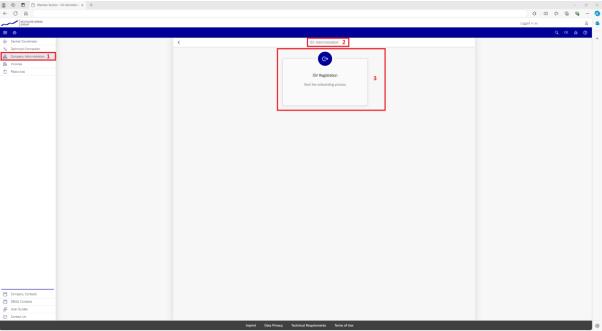


Fig 3: ISV registration tile

- Start the re-registration by selecting the first point, 'Submit a new ISV registration' as shown in Fig 4.
- Click on NEXT.

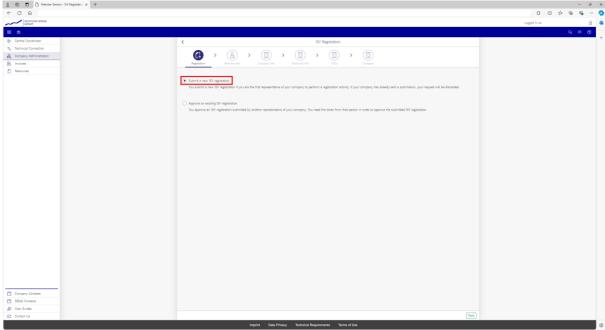


Fig 4: Page to submit an ISV registration.

Step 5

• Your personal data is being displayed. If the displayed Information is still correct, please continue by clicking NEXT. In case that some adjustments need to be made, please navigate to the MY PROFILE section, make those changes and come back to the ISV registration to continue.

Example below (Fig 5):

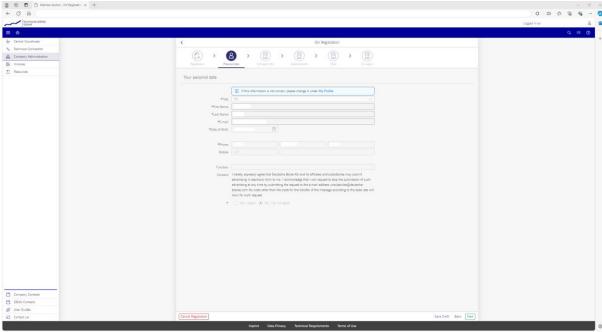


Fig 5: Your personal data

• To fill in your company details, you may either choose SELECT LEI (1) or manually enter your company details (2). Please use the LEI search if your company has a registered legal entity identifier (LEI). We will compare the provided company details with the once that are already existing for your ISV in our systems. Example below (Fig 6):

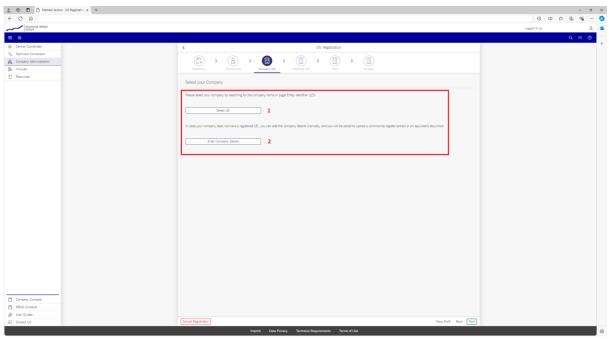


Fig 6: Company Info

Select LEI" option (1)

- This option allows you to search for your company LEI information as registered in the LEI database.
- To Search, you should enter your company's legal name (1) or unique Legal Entity Identifier (2).
- Ensure that the provided information accurately matches your company's registered details.
- To proceed click on SELECT and continue with step 10.

Example below (Fig 7):

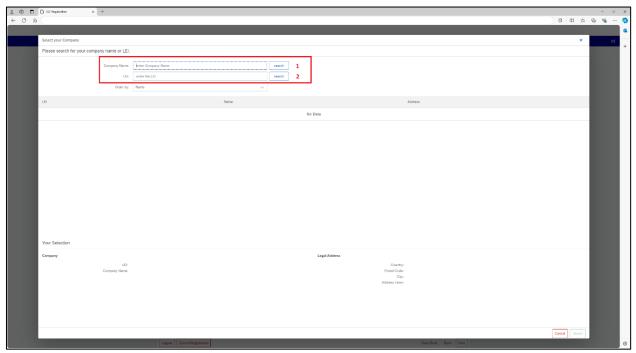


Fig 7: Page to select Company LEI.

Enter Company Details" option (2)

- This option allows you to enter company details manually in case your company is not registered in the LEI database
- You are required to complete all the fields with company information.
- Please note that, selecting this method, you will also require to upload a copy of your company's registration certificate (Commercial Register) or an equivalent document.
- To proceed click on SELECT and continue with step 10.

Example below (Fig 8):

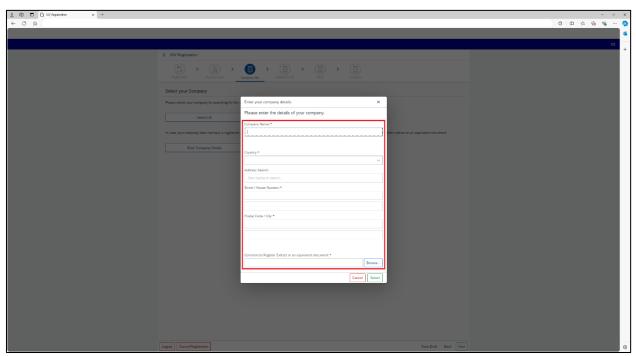


Fig 8: Page to manually enter Company details.

Step 7

- Once the company information is provided, you will have the opportunity to specify additional details about your company, including its services and targets markets.
 - Your existing markets are already preselected so that you may only select the ones that you would like to add.
- Click on NEXT.

Note: if no new market has been selected, step 8 is inapplicable, please continue with step 9.

Example below (Fig 9):

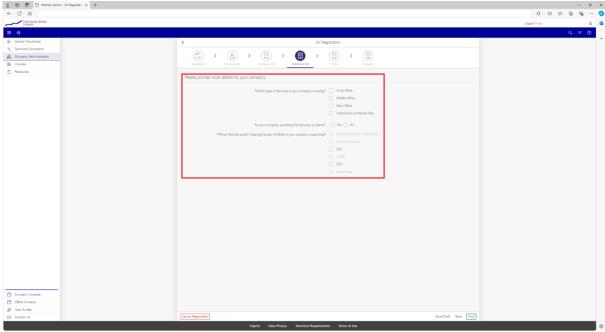


Fig 9: Company Additional Info Page

- If a new market has been selected, depending on the market you will either have to select one or more of your existing Member IDs or you will have to choose a new Member ID.
- In the event that a new Member ID is created, the system will make you a suggestion for the first three digits and it will end in EV or XV. You may customize the first three digits of the ID to suit your preferences.
- The system will then validate the ID to ensure its uniqueness.
- Click on NEXT.

Example below (Fig 10):

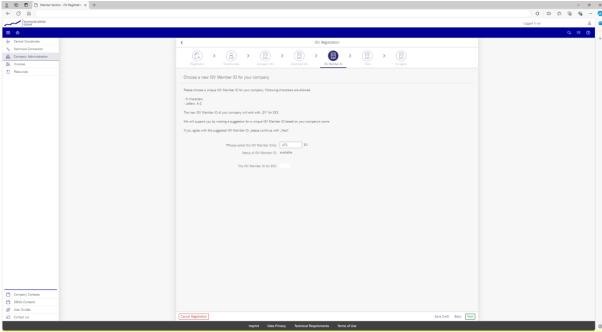


Fig 10: ISV Member ID page

- You will now be prompted to review and accept the Terms and Conditions for each selected market.
- Please ensure you read and acknowledge all terms by checking the corresponding checkboxes.
- Click on NEXT.

Example below (Fig 11):

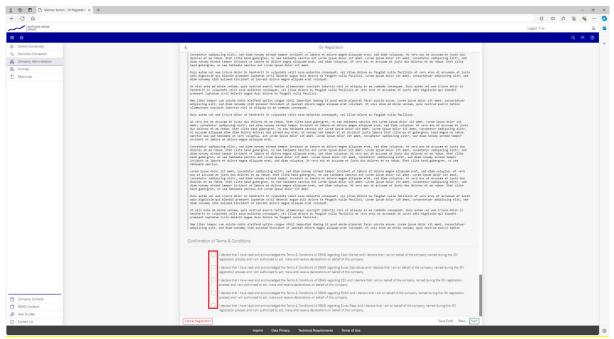


Fig 11: ISV Terms & Conditions page.

- You must specify if the second person (co-signer) is required to approve the registration.
- If YES (1), upon submitting the ISV registration, a token will be generated. This token must be shared with the cosigner for their approval. The potential co-signer must be an existing Member Section user from your organization.
- If NO (2), you will proceed to the review and submission process.
- Click on REVIEW.

Example below (Fig 12):

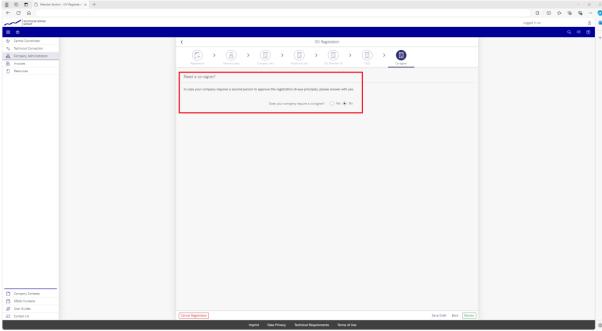


Fig 12: ISV Co-Signer selection page.

Step 11

- The Review page provides a complete overview of the data entered during the application process.
- You can still edit entries, if needed.
- You can then submit your application.
- Click on SUBMIT.

Example below (Fig 13):

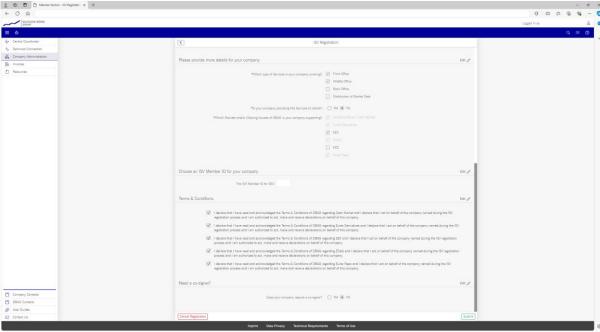


Fig 13: ISV Registration Review page.

- You will receive a confirmation after submitting your application.
- Please be aware that the processing of your application can take a few days following the submission.
- You can now continue in the Member Section or logout.

Example below (Fig 14):

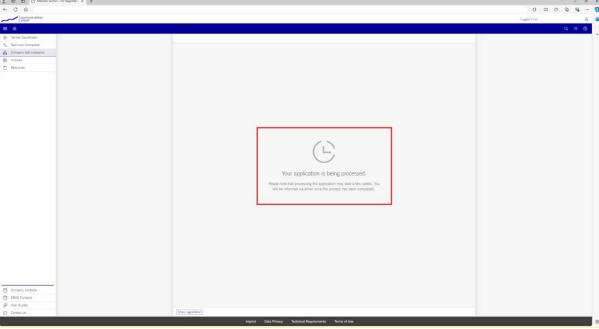


Fig 14: Application submitted.

Contact

Member Section

Support Contact

Email member.section@deutsche-boerse.com

Phone +49 69 21117888